

ADMINISTRATION

THE ESCALADE, BLDG. A • 4301 WESTBANK DR., STE. 200 • AUSTIN, TX 78746-4400 P.O. BOX 162890 • AUSTIN, TX 78716-2890 TEL. 512/444-4441 • FAX 512/444-7368 http://www.taipa.org

## TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION (TAIPA)

## THIRTEENTH REPORT

FOR THE PERIOD

JANUARY 1, 2006 THROUGH DECEMBER 31, 2006

AND

MINUTES OF ANNUAL MEETING

AUSTIN, TX

**FEBRUARY 22, 2007** 

# TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION THIRTEENTH REPORT FOR THE PERIOD FROM JANUARY 1, 2006 THROUGH DECEMBER 31, 2006 ANNUAL MEMBERSHIP MEETING Austin, Texas

Austin, Texas February 22, 2007

The Thirteenth Annual Meeting of the Members of the Texas Automobile Insurance Plan Association was held at the Crowne Plaza Hotel, beginning at 8:30 AM, Thursday, February 22, 2007.

The meeting was called to order by Governing Committee Vice Chair, Corise Morrison, acting of behalf of Chair Terry Mack who was unable to attend. Ms. Morrison asked the Association Manager if a quorum was present. Once confirmed, the Vice Chair requested that the Anti-Trust Statement be read. Association Manager, Cathleen Beavers, read the statement.

The Association Manager was asked to report on the selection of the trade association representatives, as prescribed in Section 36.B.1. of the TAIPA Plan of Operation. The trade association representatives selected were: American Insurance Association (AIA)-Hartford Insurance, Property & Casualty Insurers Association (PCI)-Allstate Insurance Company, and Association of Fire & Casualty Companies in Texas (AFACT)-Republic Underwriters.

In keeping with Section 36.B.3, Vice Chair Morrison announced that six companies had requested to serve in one of the at-large positions on the committee. Those companies were: AIG Centennial Insurance Company, Farmers Insurance Group of Companies, Government Employees Insurance Company (GEICO), Liberty Mutual Insurance Company, Southern Farm Bureau Casualty Insurance Company, and United Services Automobile Association (USAA). A ballot vote at the meeting determined the four at-large companies.

The following companies will serve on the 2007-2008 Governing Committee:

American Insurance Association The Hartford Insurance Company Frank Carni, San Antonio TX

Association of Fire and Casualty Companies in Texas Republic Underwriters Insurance Company Ron Lawson, Dallas TX

Property and Casualty Insurers Association Allstate Insurance Company Fred Strauss, Northbrook IL TAIPA Thirteenth Annual Report Page 3 of 11

Non Affiliated Companies: State Farm Insurance Company Terry Mack, Bloomington IL

At-Large Members: Farmers Insurance Group of Companies Sharon Reed, Austin TX

Government Employees Insurance Company (GEICO) Carol Berthold, Woodbury NY

Liberty Mutual Insurance Company Ken Surian, Irving TX

United Services Automobile Association (USAA) Corise Morrison, San Antonio TX

The Vice Chair asked the Association Manager to give the Manager's Report. The report was read. Vice Chair Morrison then gave the Chairman's Report prepared by Terry Mack.

The Vice Chair inquired if there was any new or unfinished business to be laid before the members. There being no further business, the meeting was adjourned.

The Governing Committee convened at 9:30 AM and re-elected Mr. Terry Mack as Chairman, Ms. Corise Morrison as Vice-Chair, Mr. Bill Jeter as Second Vice-Chair and Ms. Carol Berthold as Secretary.

**Annual Meeting Attendees:** 

Committee Members:

Mary Carol Awalt, Public Member

Carol Berthold, Government Employees Insurance Company (GEICO)

Patrick Bonds, Producer Member

Frank Carni, The Hartford Insurance Company

Pete Hamel, Producer Member

Carmelita Hogan, Public Member

Ed Holman, Alternate, State Farm Insurance Company

Bill Jeter III. Public Member

Ron Lawson, Republic Underwriters Insurance Company

Richard Longuist, Public Member

Corise Morrison, United Services Automobile Association (USAA)

Sharon Reed, Farmers Insurance Group of Companies

Fred Strauss, Allstate Insurance Company

Ken Surian, Liberty Mutual Insurance Company

## TAIPA Thirteenth Annual Report

Page 4 of 11

#### Counsel:

Richard Geiger, Michael Jones, Thompson, Coe, Cousins & Irons

#### TAIPA Staff:

Cathleen Beavers, Margaret Alsobrook, Michael Alder, Susan Epperson

#### Other Attendees:

Joyce Boriack, ICT

Doris Brooks, Republic Underwriters Insurance Company

Felix Gerard, AIG Centennial Insurance Company

Sandra Helin, SIIS

Leslie Hurley, Texas Department of Insurance

Jerry Johns, SIIS

James Langford, Southern Farm Bureau Casualty Insurance Company

John Lusardi, Eagle

Camilla McDonald, TICO

Robert Rhodunda, AIG Centennial Insurance Company

Sarah Scott, Texas Department of Insurance

Pete Treutlein, AutoOne Insurance Company

## The following member companies were represented by proxy:

21<sup>st</sup> Century Casualty Company

21<sup>st</sup> Century Insurance Company

21st Century Insurance Co of the Southwest

Acadia Insurance Company

Ace American Insurance Company

Ace American Lloyds Insurance Company

Ace Fire Underwriters Insurance Company

Ace Indemnity Insurance Company

Ace Property & Casualty Insurance Company

AIG Preferred Insurance Company

AIG Premier Insurance Company

**AIU Insurance Company** 

All America Insurance Company

American Agri-Business Insurance Company

American Alternative Insurance Corporation

American Alternative Insurance Company

American Automobile Insurance Company

American Country Insurance Company

American Economy Insurance Company

American Equity Specialty Insurance Company

American Fire and Casualty Company

American Home Assurance Company

# TAIPA Thirteenth Annual Report Page 5 of 11

American Insurance Company, The

American International South Insurance Company

American Modern Home Insurance Company

American Modern Lloyds Insurance Company

American Modern Select Insurance Company

American National County Mutual Insurance Company

American Southern Home Insurance Company

American States Insurance Company

American States Insurance Company of Texas

American States Lloyds Insurance Company

American States Preferred Insurance Company

Amex Assurance Company

Armed Forces Insurance Exchange

**Associated Indemnity Corporation** 

**Association Casualty Insurance Company** 

Athena Assurance Company

**Atlantic Insurance Company** 

**Audubon Insurance Company** 

Automobile Ins Co of Hartford Connecticut, The

Bankers Standard Fire and Marine Company

**Bankers Standard Insurance Company** 

Berkley Regional Insurance Company

Birmingham Fire Insurance Company of PA

**Bituminous Casualty Corporation** 

Bituminous Fire & Marine Insurance Company

**Brotherhood Mutual Insurance Company** 

Carolina Casualty Insurance Company

Central Mutual Insurance Company

Charter Oak Fire Insurance Company

Church Mutual Insurance Company

Cincinnati Casualty Company

Cincinnati Insurance Company

CMI Lloyds

Colorado Casualty Insurance Company

Commerce and Industry Insurance Company

Commercial Alliance Insurance Company

Commercial Guaranty Casualty Insurance Company

Companion Commercial Insurance Company

Companion Property & Casualty Company

Continental Western Insurance Company

Country Casualty Insurance Company

Country Mutual Insurance Company

Country Preferred Insurance Company

# TAIPA Thirteenth Annual Report Page 6 of 11

Crum & Forster Indemnity Company

Dairyland County Mutual Insurance Co of TX

Dairyland Insurance Company

Discover Property & Casualty Insurance Company

**Emcasco Insurance Company** 

**Employers Mutual Casualty Company** 

Fairmont Insurance Company

Fairmont Premier Insurance Company

Fairmont Specialty Insurance Company

Fairmont Specialty Lloyds

Farmers Alliance Mutual Insurance Company

Farmington Casualty Company

Federated Mutual Insurance Company

Federated Rural Electric Insurance Exchange

Federated Service Insurance Company

Fidelity and Guaranty Insurance Company

Fidelity and Guaranty Insurance Underwriters Inc

Fireman's Fund Insurance Company

First National Insurance Company of America

Foremost County Mutual Insurance Company

Foremost Insurance Company, Grand Rapids, Michigan

Foremost Lloyds of Texas

Genesis Insurance Company

Georgia Casualty & Surety Company

Gerling America Insurance Company

Germania Fire & Casualty Company

Germania Insurance Company

Germania Select Insurance Company

**Granite State Insurance Company** 

Guideone Elite Insurance Company

Guideone Lloyds Insurance Company

Guideone Mutual Insurance Company

Guideone Specialty Mutual Insurance Company

Harleysville Insurance Company

Harleysville Mutual Insurance Company

Heritage Casualty Insurance Company

Hochheim Prairie Casualty Insurance Company

Home State County Mutual Insurance Company

Horace Mann Insurance Company

IDS Property & Casualty Insurance Company

Illinois National Insurance Company

Indemnity Insurance Company of North America

## TAIPA Thirteenth Annual Report

Page 7 of 11

Indiana Lumbermens Mutual Insurance Company

Insurance Company of North America

Insurance Company of the State of Pennsylvania, The

Lone Star National Insurance Company

Manufacturers Alliance Insurance Company

Markel American Insurance Company

Markel Insurance Company

Mendakota Insurance Company

Mendota Insurance Company

Merastar Insurance Company

Middlesex Insurance Company

Millers First Insurance Company

Mitsui Sumitomo Insurance Company of America

Mitsui Sumitomo Insurance USA Inc

National Building Material Assurance Company

**National Surety Corporation** 

National Union Fire Insurance Company of Louisiana

National Union Fire Ins Co Pittsburgh Pennsylvania

Nationwide Agribusiness Insurance Company

Nationwide General Insurance Company

Nationwide Insurance Company of America

Nationwide Mutual Fire Insurance Company

Nationwide Mutual Insurance Company

Nationwide Property & Casualty Insurance Company

New Hampshire Insurance Company

Nipponkoa Insurance Company of America

North American Specialty Insurance Company

North River Insurance Company

Northland Casualty Company

Northland Insurance Company

Oak Brook County Mutual Insurance Company

**Ohio Casualty Insurance Company** 

**Ohio Security Insurance Company** 

Old American County Mutual Fire Insurance Company

Old United Casualty Company

Omni Indemnity Company

Omni Insurance Company

Pacific Employers Insurance Company

Pacific Specialty Insurance Company

Pennsylvania Manufacturers Indemnity Company

Pennsylvania Manufacturers' Association Insurance Company

Pharmacists Mutual Insurance Company

Phoenix Insurance Company, The

# TAIPA Thirteenth Annual Report Page 8 of 11

Proselect National Insurance Company Inc

**QBE** Insurance Corporation

Rampart Insurance Company

Regent Insurance Company

Response Insurance Company

**RLI Insurance Company** 

Safeco Insurance Company of America

Safeco Insurance Company of Illinois

Safeco Insurance Company of Indiana

Safeco Lloyds Insurance Company

Safety National Casualty Corporation

Safeway Insurance Company

Scottsdale Indemnity Company

Select Insurance Company

Sentry Insurance a Mutual Company

Sentry Lloyds of Texas

St. Paul Fire and Marine Insurance Company

St. Paul Guardian Insurance Company

St. Paul Medical Liability Insurance Company

St. Paul Mercury Insurance Company

St. Paul Protective Insurance Company

State Automobile Mutual Insurance Company

Texas Builders Insurance Company

Texas Heritage Insurance Company

**TNUS Insurance Company** 

Tokio Marine & Nichido Fire Insurance Co LTD

Trans Pacific Insurance Company

Travco Insurance Company

Travelers Casualty and Surety Company

Travelers Casualty and Surety Company of America

Travelers Casualty Company of Connecticut

Travelers Casualty Insurance Company of America

Travelers Commercial Casualty Company

Travelers Commercial Insurance Company

Travelers Home and Marine Insurance Company, The

Travelers Indemnity Company of America, The

Travelers Indemnity Company of Connecticut, The

Travelers Indemnity Company, The

Travelers Lloyds Insurance Company, The

Travelers Lloyds of Texas Insurance Company

Travelers Personal Security Insurance Company

Travelers Property Casualty Company of America

Travelers Property Casualty Insurance Company

# TAIPA Thirteenth Annual Report Page 9 of 11

Union Insurance Company
Union Insurance Company of Providence
Union Standard Insurance Company
Union Standard Lloyds
United States Fidelity and Guaranty Company
United States Fire Insurance Company
United States Liability Insurance Company
Viking County Mutual Insurance Company
Viking Insurance Company of Wisconsin
Warner Insurance Company
West American Insurance Company
Westchester Fire Insurance Company
Western General Automobile Insurance Company
Zale Indemnity Company

### Association Manager's Report

This year (2006) was a time of transition for the Texas Automobile Insurance Plan Association (T.A.I.P.A.). I accepted the position of Association Manager effective March 6, 2006. It has been a challenging but encouraging year for the staff, and me as well, as I stepped into the role that the previous manager had held for 24 years.

My management style is quite different from that of my predecessor. It was my goal to learn each employee's position along with the unique talents that each individual brings to the table. The current staff is eager to accept the challenge of expanding their knowledge of T.A.I.P.A. and they have reacted well to the managerial changes.

The staffing level has gone from 14 in 2006 to a current staff of 10, with a part time temporary employee who is updating and streamlining our web page (our goal is to have the revised web page on-line mid-year). It is important to note that the job duties of the employees who have left the organization have been absorbed by me or other members of the team. Although this is not a long term solution for all of the job duties, it has allowed me a great insight into the different areas of the organization and allowed a number of the employees to gain experience in different areas of the organization. This was a great exercise in cross-training which will ultimately benefit the future of our organization by creating a cross functional team.

We processed 23,634 applications in 2006 which is our smallest volume since 1958 when we processed 29,689 applications. The volume has continued to decline in 2007. We have used the reduction in production to re-evaluate and document our standard operating procedures and cross train the employees in different areas. This has prepared us to be ready when the market changes and/or when the verification process is implemented.

We are improving our customer service both through revising our web page, along with having installed a toll free telephone number for the convenience of our producers, applicants and insurers. This number is 866-321-9154. In addition, we are reviewing and rewriting the commercial manual to provide producers and underwriters with a greater understanding of both rating and determining eligibility for application assignments through T.A.I.P.A.

Our estimated budget for 2007 is approximately \$400,000 less than 2006 due to the reduction of staff and streamlining the business processes.

We are continuing to work with AIPSO to insure the quota system is equitable and to improve the system performance for the T.A.I.P.A. electronic submissions. We have also established an in-house procedure to monitor late application submissions which enables us to enforce Plan rules for Producers as well.

Effective March 1, 2006, a unique Personal Automobile Policy was approved by the Commissioner of Insurance for use with all personal automobile assignments. This policy is available for download from our website, along with the T.A.I.P.A. Plan of Operation, and the T.A.I.P.A. Rules and Rating Manual.

In October of 2006 we had our first commercial rate hearing, based on ISO's loss costs information. We anticipate a commercial rate change effective June 1, 2007. At the same time we had a private passenger rate hearing and learned that we will also have new private passenger rates effective June 1, 2007. New Rates will be posted on our website as soon as available and will be emailed to all persons or companies that have subscribed to our web subscriber list (to receive emails, located on our website).

For the first time in several years we now have a full 15 member governing committee since the vacant public member seat was filled in November by Mr. Richard R. Lonquist. The only current T.A.I.P.A. Governing Board vacancies are for 1 Producer Alternate and 3 Alternate Public Members.

I would personally like to thank the staff of T.A.I.P.A. (with special thanks to Margaret Alsobrook), and the Governing Committee, for assisting me in making this transition and for allowing me to help T.A.I.P.A. move to the next level of a successful Association.

Cathleen Beavers, CPCU TAIPA Association Manager

#### Chairman's Report

Welcome to the 2007 TAIPA Annual Meeting. My name is Terry Mack and I represent State Farm Insurance and the non affiliated insurers on the TAIPA Governing Committee. I have

## TAIPA Thirteenth Annual Report Page 11 of 11

served as the Governing Committee Chair since April 2006. Please accept my apologies for being unable to attend in person today. A special thanks to Corise Morrison for presenting this report and for acting as chair today.

The year 2006 was one of transition, challenge, and change for the TAIPA organization. Six new Governing Committee members have joined the group since the 2006 annual meeting. TAIPA enters 2007 with Cathleen Beavers as its manager. She assumed her role in March 2006 following the retirement of Bobby White. Since March 2006 the entire TAIPA way of operating has been reviewed, changed for the better as needed, and remained a continuing work in progress. The transition has been painful at times, but I believe TAIPA has emerged as an even better, more cost effective organization.

The Governing Committee has worked well together through the entire transition. As the Chair, I sincerely appreciate the extra effort everyone put into 2006. Your support certainly made my job easier and the insurance industry, producers, consumers, and regulators all benefited from your hard work.

Please also applaud the special efforts expended by TAIPA staff. Their willingness to embrace change while still maintaining good customer service is to be commended. Consistent advice and service from Dick Geiger, Mike Jones, Mike Miller, Ted Smith, Jerry Johns, TDI, TICO, ICT, and AIPSO helped us as well.

In looking back at 2006, the best decision made by us as a Governing Committee was the decision to hire Cathy Beavers as the new TAIPA manager. Her work ethic and belief in equitable and individual employee accountability have paved the way for a better TAIPA organization. Cathy deserves a huge thank you from all of us for her efforts in 2006. I look forward to her continued leadership in 2007 and beyond.

In regards to 2007, we expect to see continued low TAIPA application volume, which indicates a healthy voluntary market. I personally look forward to working with you all again in 2007. Thanks again for coming today.

Terry Mack, State Farm Insurance Chair, TAIPA Governing Committee